



## Audio Teller<sup>®</sup> Menu System Options

Here is a quick outline of the most frequently used options available on our Audio Teller<sup>®</sup> Menu System. This chart serves as a visual aid to assist you in obtaining your financial information using the enhanced Audio System - we hope it is helpful.

1. Dial the Audio Teller<sup>®</sup> System: 989.249.8205, 800.68.AUDIO (682.8346) or 800.227.2328 (option 5)
2. Enter Account Number and pound (#)  
Enter PIN (Personal Identification Number) and pound (#)

### Frequently Used Codes

- # Use this key to return to the MAIN menu at any time
- 0 Use this key to repeat the CURRENT menu
- \* Go to PREVIOUS menu



## Main Menu

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### 1 Balance Inquiries

- 1 Savings Balance
- 2 Checking Balance
- 4 Loan Balance
- 5 Open Share List
- 6 Open Loan List

### 3 History Inquiries

- 1 Last Deposit
- 3 Share History
- 4 Loan History
- 5 Deposit History
- 6 Recent Transaction Activity
  - 1 Checking History
  - 2 ATM History
  - 4 Payroll History

### 2 Transfers

- 1 From Savings to Checking Transfer
- 2 From Checking to Savings Transfer
- 3 From Share to Share Transfer
- 4 From Savings to Loan Transfer
- 5 From Checking to Loan Transfer
- 7 From Loan to Savings Transfer
- 8 From Loan to Checking Transfer

### 4 Withdrawals

- 1 Savings Withdrawal
- 2 Checking Withdrawal

### 5 Checking Information

- 1 Checking Balance
- 2 Check # Inquiry
- 3 Checking History

## **6** Loan Information

- 1** Loan Balance
- 2** Open Loan List
- 4** Loan Payment History
- 5** Loan Payoff Amount
- 8** Mortgage Loan Inquiry

## **7** Additional Options

- 1** Year to Date Information
  - 1** IRA Contributions
  - 2** Dividend Information
  - 3** Interest Information
- 2** To Change Preferences
  - 1** To Change Access Code

### **Communications Family Credit Union Account Audio ID Codes**

<b>Description</b>	<b>Old Audio Suffix (ID)</b>	<b>New Audio ID</b>
Primary Share	00	00
High Yield Deposit Account	01 - 03	01 - 03
Sub Share Account	AA - PP	20 - 35
Checking Account	SD	10
Vacation Club	SV	15
Christmas Club	SC	16
Traditional IRA Account	IA - IC	50 - 52
Roth IRA Account	1R - 3R	60 - 62
Coverdell IRA Account	1E	70
6 - 11 Month Certificate*	01 - 99	1xx
12 - 17 Month Certificate*	01 - 99	1xx
18 - 23 Month Certificate*	01 - 99	1xx
24 - 35 Month Certificate*	01 - 99	1xx
36 - 47 Month Certificate*	01 - 99	1xx
48 - 59 Month Certificate*	01 - 99	1xx
60 Month Certificate*	01 - 99	1xx
Overdraft	OD	63
Qwik Chek	QC	20
Prestige Line	PR	64
HELOC	HE	84
HELOC	HF	85
HELOC	HG	86
Home Equity H1	H1	81
Home Equity H2	H2	82
Home Equity H3	H3	83
Installment Loan	R0 - R9	70 - 79
Installment Loan	J0 - J9	50 - 59

\*Certificates are now identified as 3 digit share accounts. To inquire on Audio, add a "1" in front of your current CD number (ex. C01 is now 101, C02 is now 102).